



STUDENT LEARNING OUTCOMES

Students who received patient counseling by the pharmacist for medications dispensed by the Health Service Pharmacy:

1. Understand why the medication was prescribed for their specific medical condition or symptoms
2. Understand why the Pharmacy staff inquired about history of allergies
3. Understand the directions for taking the medication and why it is important to take it as prescribed
4. Recognize addressed adverse side effects or drug interactions, and the appropriate corrective actions to be taken
5. Acquire skills and information to more effectively use pharmacy services for future personal health and wellness needs.

TEACHING STRATEGY

Individual (face-to-face) counseling was provided by the pharmacist to the student at the Pharmacy with the opportunity for discussion and questions/answers. The interactions that represent learning opportunities for the student occurred either when the prescription was first presented for processing and/or when picking up the prescription after it was filled.

QUANTITATIVE DATA (N=27)

New prescriptions:	93%
Refills:	7%



During the counseling session with the SKDUPDFLVW «

I learned what medical condition my prescription was meant to treat or what symptoms my medication was meant to resolve.

I learned why it was important to take my medication as prescribed.

If the pharmacist indicated there are common side effects and/or potential adverse events associated with the medication, you feel confident you know what steps to take to avoid or address the situation. For example, the pharmacist indicated your medication may cause stomach upset and that to avoid that issue, the medication should be taken with food.

NEXT STEPS AND CONTINUOUS IMPROVEMENT