

# Civil Rights Investigator Three: Practical Skills B b n Bn q







```
      w
      b n n n n n
      q
      wn n

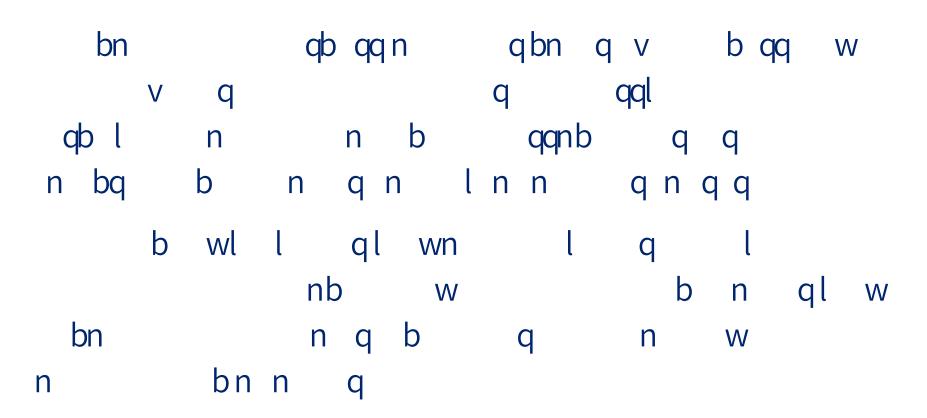
      n q n bn q q n b q v
      n b v wqbn q v wn

      bn q n q wn b q b q q q b q v

      w b q n nb vq n
      b bn q q q b q v
```

4 100 pw bnq bnl vvv bnq bnl

# **CONTENT ADVISORY**





ATIXA 0 01 qqnb n n





#### THE IX COMMANDMENTS

INVESTIGATION  qprompt fair V Q b 1 2	Thorough	Reliable	Impartial
PROCESS -	Prompt	Effective	Equitable
REMEDIES -	bqnw nqn qbln	b qn w n b b	bpw nlw bq





#### "BIAS" DEFINED

```
b nn l l nn nn q b w
   qnllq qn
 l v q bnl
  nb q wn n ql
 b W b n wbnl
   bw n qnl n q
  nvnq n qv b l w q
qnl n p
       W
```



#### "PREJUDICE" DEFINED

```
n q nqnl n qnl
 bwv qnqnnb
l l v q bnl
w bn b n n n
                    n n
  n b n wbnl
 nb n q n qn n
b q n qnl b b q b n b b q b
   bn b n n q n b b q b
b
        b w b
```



#### BIAS & PREJUDICE

```
Bn qbn q bn qbn q
nq
Qnb B
             В
   n w
      Bnl
В
          W
Qnb q b
 b l
qq l
                      n
                          qn
      wBn
```









#### THE ENVIRONMENT

```
n b
  qn
      b nnl
Bn
      n n q
 nbn
      b
     q b q
n
     q b n q
       b
                 W
  b n wv
                    q b n q
  qq
```



0 01 ggnb n n l g n

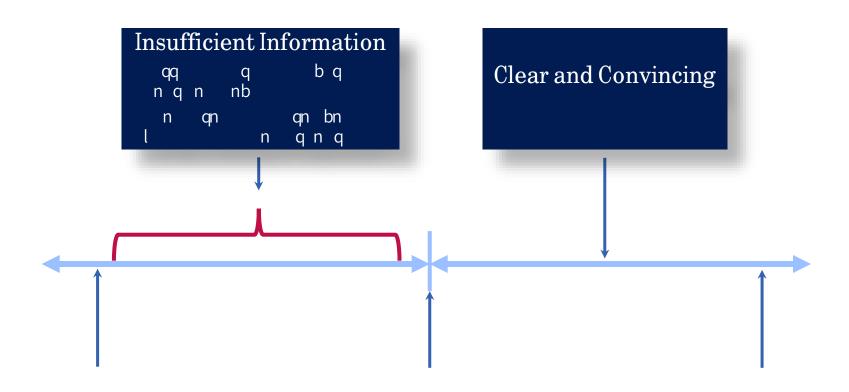
#### MANAGING EXPECTATIONS

```
n qbqqwn
      q nn q w
       n manage the parties' frustration
   v n bn
               q nqv q qqb
   nv
       b w
               W
                     v q b
              w n
Bnl
               q n
                    nqpqnq
    Bnl
                 q n
         n bw v
                     n q n qnotbn
      qn
      nb qql w wn
                            nb qq can
nv
and cannot bbnl q
                      bnl
                n
                    n
```





#### EXPLAINING EVIDENTIARY STANDARDS





#### PRACTICE EXERCISE

```
nql nqn1
2 n0 q
bbwn n q
wn nbqqv
v
```



#### INTERVIEWING THE COMPLAINANT

l qn v
Pqn q
Ql n bq
n bq



0 01 ggnb n n l g n

# QUESTIONING GUIDELINES ÉTEBLES ÉTEBLES ÉTE SE LE CONTROLLE DE LE CONTROLLE DE







#### CHARACTERS

#### Brittany (Roommate)

```
0 w qn n n q q nnl l v nq l v l q n wl n n nvq q qn w n n w
```



## STRATEGY FOR COMPLAINANTINETERVERWWing:



#### QUESTIONING EXERCISE





001 qqnbn lqn

#### STRATEGY POST-COMPLAINANT INTERVIEW

In small groups, discuss the following:

```
V nl n nwn
V nl n nwn
V n nwn nq v
V n nwn v nq v
Q n n l p q n q n b
```



#### QUESTIONING EXERCISE



## QUESTION THE RESPONDENT

bn b nbnl nqnq q n W v qbn q l n q



#### ADDITIONAL INTERVIEW EXERCISES

#### Time Permitting

```
v n v qq q

o V n

v Bnl

b b q n q l
```



0 01 aanb n n la



# Finanks for joining us today.



