OPERATIONS & MAINTENANCE

All Users ESTIMATE REQUEST PROCESS

VERSION 1.0 UPDATED 10/15/2024



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GETTING STARTED

1.1 Understanding Estimate Types

There are two types of initial estimate requests. Choose the one that most closely reflects your need.

Budgetary Allowance Cost Estimate

- There is NO fee and a Chartstring is NOT required.
- Presents a high- level range of expected costs and timelines, based on similar work.
- Appropriate for determining if the project will align with the available funding or schedule.
- Provided based on the customer's description of the scope without a site visit, investigation, or contractor engagement.
- Operations may return request for a more detailed estimate.
- The Detailed Construction Estimate can be requested after receiving the initial BAC Estimate.

Detailed Construction Estimate

- A departmental charge associated, and a Chartstring is required .
- Developed with a greater level of detail, and very

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To complete the Service Request Form, fill in the required fields,

- 2) If the request is for you, keep the Me radio button checked.
- If you want an alternative person to receive notifications, select the Someone Else radio button. Fill in the contact details.

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For a detailed walkthrough of entering a Service Request, please refer to the Create a New Service Request training guide.

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- 4) Click on the Search buttons and select a Building , Floor , and Room.
- 5) Click on the Preferred Access Time dropdown menu and select a timeframe.
- 6) Click on the Yes or No radio button to decided whether the Requestor needs to be present during the work.

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2.2 **Detailed Construction Estimate**

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Alternately, you can search through your request history to find the estimate record.

From the Home page,

4) Click to maximize your My Request History section.

<<Upon clicking, the port will open in the main window >>





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PROCESS

3.2 Review the Estimate Request Form

Estimate Tab

- Project Details : project information, including the Estimate Number . This is a unique number and will be used as the reference for the estimate.
- Description of Work: provides a narrative of the scope that was estimated. This will largely be information you provided to Facilities but may also include supplemental details.
- 6) Clarifications/Assumptions/Exclusions: additional information that is pertinent to the costs that were estimated. Please review this section carefully to ensure that the full scope of work is aligned with your expectations.

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3.2 Review the Estimate Request Form

Estimate Tab

- 7) Cost Estimate Elements: provides a high level range of costs for the main scope elements.
 - Any elements that are not applicable to the scope are noted as N/A.
 - Any Alternate scope elements are listed separately, and are NOT included in the Total Project budget range.
- Schedule Estimate: provides information 8) on an expected timeline for the major project milestone steps and are listed in weeks following full approval of the estimate.

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3.2 Review the Estimate Request Form

Estimate Tab

- Notes: identifies any supplemental information around this estimate or subsequent steps in the project process.
- 10) Estimator: the shop personnel that completed the Estimate.

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INFORMATION

3.2 Review the Estimate Request Form

Full view of the Estimate Form



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4.1 Perform Estimated Work Request

From Request Central,

- 1) Ensure the toggle arrow is pointing down to reveal the available Request Categories .
- 2) Click on Estimate .

<<Upon clicking, the an screen will open in the main window>>



HOME SCREEN

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To complete the Service Request Form, fill in the required fields,

3) If the request is for you, keep the Me radio button checked.

4)

INFORMATION

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5) Click on the Search buttons and select a Building , Floor , and Room.

6) Click on the



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- 9) In the Estimate Request Details section, complete the following information:
 - Previous Estimate Request use the Search button to locate the related requests entered previously.

(Optional)

- Intended budget or budget range estimated amount.
- Intended timeline for completion estimated date range.
- Funding source select Yes or No from dropdown
- Restrictions Any restrictions around implementing the work.
 For example:
 - o if the work can only be performed outside of business hours
 - o must be completed during a specific calendar window
 - o if there are constraints around noise/vibration or other disruptions, etc.

10) Please note that a Chartstring is required.

11) Click the Add button to enter the Chartstring information in the request.



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